

Greetings Sir,

High-growth companies require visionary talent that is broad in perspective, merging all core disciplines to achieve common goals and deliver aggressive performance results. In my career, I have done just that.

With many years of information technology and travel industry background, I have been able to deliver innovative solutions to meet the needs of a travel agent, with my experience working in various companies including Stargate Cyber Active Ltd.

My job proficiencies include online and field support to travel agency staff for various problems relating to Air/Hotel reservations, planning organizing and conducting periodic trainings on existing and new products delivered by Travelport and by developing various solutions as per the requirements of a travel agency to automate various time consuming activities increasing the productivity of individual staff.

The enclosed resume briefly outlines my experience and accomplishments. If it appears that my qualifications meet your current needs, I would be happy to further discuss my background in a meeting with you, and the best way to reach me is on my cell phone between 8:00 AM and 10:00 PM.

I thank you for your time and effort. I look forward to your call.

Sincerely,

Farhan Ansari

<p>Summary</p>	<p>Known as a self-starter, team player and multitasker strive to consistently exceed expectations. Extremely keen on learning new skills and experiences. Strong interest in new technologies.</p>
<p>Highlights</p>	<ul style="list-style-type: none"> • Over 14 years of successful experience in Travel Industry including Technical, Product and Developing. • Experience in planning, organizing and conducting trainings on various products and services. • Received Travelport Choice award for the Year 2014-Q3 • Worked in all phases of organization’s lifecycle, with particular emphasis on GDS trainings and support and developing solutions, as well as systems administration, network administration and Internet applications.
<p>Technology Summary</p>	<ul style="list-style-type: none"> • Programming Languages: Java, C++, MySQL, XML Technologies, Soap, PHP, VB.NET, Swift (Xcode). • Systems: Windows, Linux, macOS. • GDS Knowledge : Worldspan, Amadeus • OS: Windows, Linux, MacOS. • Additional Skills: MS Office, WordPress, Photoshop.
<p>Education</p>	<ul style="list-style-type: none"> • Bachelor of Commerce, Amiruddaulah Islamia Degree College 2003. • E-Commerce, Swift Computer Institute Lucknow 2002. • MCDBA SQL 2000, Microsoft VUE, 2002. • MCSE 2000 Microsoft Certified Systems Engineer, Microsoft, VUE, 2002. • CCNA Cisco Certified Network Associate, Cisco, VUE, 2003.

Professional Experience

Nov 05 – Present
Place: Jeddah, Riyadh and
Dammam.
Saudi Arabia

Achievements:

*Received Travelport Choice
award for the Year 2014-Q3*

*Worldspan Intermediate &
Advanced training
Certifications as well as various
NDC certifications*

*Developed web based app
“www.caponticket.com” to
restrict travel agents to a
limited amount of ticketing
decided as per their
management.*

*Developed Worldspan point of
sale script for Portfolio Travel*

*Developed Software's to extract
data from TAIR files (Generated
on ticketing) and retrieve
unused/past dated tickets.*

*Automate Queues using Scripts
and .NET to eliminate unwanted
segments (HX/UC/WK/TK etc.)
to avoid airlines ADM's.*

*Various scripts to automate
Travel agents day to day
activities*

Stargate Cyber Active Ltd. *Technical Exec/Product Specialist/Developer*
**Stargate Cyber Active, a travel technology company is a sole distributor of Global
distribution system – Worldspan by Travelport and various other solutions, in Saudi
Arabia.**

Responsibilities included:

Two initial years as a Technical Executive:

- Providing travel agency field support for Worldspan GDS software & hardware.
- Surveying new locations for the possibilities of installation of Worldspan GDS software and hardware.

As a Product Specialist and Developer for more than 12 years:

- Online support for travel agencies for Worldspan by Travelport.
- Conducted classroom, virtual, and field trainings for travel agency to enhance sales and productivity using new Travelport smartpoint products including Air, Hotels and Cars.
- Planned organized and developed training materials that met specific needs for travel agencies new hire and existing staffs.
- Developing Applications/scripts for automation of tasks using tools like Worldspan scripts, Worldspan XMLproSDK, OTA, .NET and PHP.

Feb 2005 – Nov 2005
Place: Jeddah, Saudi Arabia.

Received travel agents training and certification on Amadeus and Worldspan.

March 2004 – October 2004
Place: Lucknow, India.

September 2003 – Jan 2004
Place: Lucknow, India.

Completed CCNA certification from NIIT Lucknow.

March 2003 – July 2003
Place: Taif, Saudi Arabia.

Classic International Travel Agency ***The IT Guy / Counter Staff***

- Provided Technical support for the internal Network and Hardware.
- Developed and maintain accounting software for the travel agency requirements.
- Trained as a counter staff to provide travel related needs to clients.

Swift Computer Institute ***Systems Administrator/Trainer***

- **Windows 2000 Applications:** Windows 2000 Advanced Server / Windows 2000 Professional Administration and Implementation, Windows 2000 directory services, network infrastructure, management resources.
- **Networking & Internet Solutions:** Developing web applications and design, providing website architectures expertise. Installation & management of Cisco 2100 series routers and Cisco switches.
- **Conducted Trainings for** E-Commerce and various other software related activities.

Access IT ***Network Engineer***

Provided technical support expertise to clients.

- **Windows 2000 Applications:** Windows 2000 Advanced Server / Windows 2000 Professional, Administration and Implementation Windows 2000 directory services, network infrastructure, management resources.
- **Networking & Internet Solutions:** Developing web applications and design, providing web site architectures expertise. Installation & management of Cisco 2100 series routers and Cisco switches.

Shroog Computer center ***Network Engineer***

- Provided Networking solutions to clients.
- Remote Access server using dial up network, complete setup and maintenance of more than 50 computers network with a domain controller and 2 additional domain controllers.
- Implement and Design Internet Connection using Windows 2000 Server, Windows 98, Proxy Server's, Cisco Switches 3com Hubs.

March 2001 – Feb 2003
Place: Lucknow, India.

*Working with Access computer
Institute as well as studying for
B.Com.*

Technical Certifications & Trainings

About me

Access Computer Institute

Systems Admin/Trainer

Provided training to students for networking, E-Commerce, hardware & software.

- **Lab:** Troubleshooting systems & operating systems.
- **Training:** conduct Hardware, Web-designing & Networking Classes.

E-Commerce certification.

CCNA Cisco Certified Network Associate

MCSE 2000 Microsoft Certified Systems Engineer.

MCDBA 2000 Microsoft Certified Database Administrator.

MCSA 2000 Microsoft Certified Systems Administrator.

MCP 2000 Microsoft Certified Professional.

Worldspan Intermediate & Advanced Trainings.

Various NDC Certifications conducted by Travelport online.

Name : Farhan Ansari

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